



national association
for **hospice at home**

Speaker Biography

Session Details

Date Thursday 1 October 2015
Time 11:15am – 12:00pm
Title Hearing the voice of every patient to ensure excellent care

Frances Cox

Head of Client Services, iWantGreatCare

Frances Cox leads the account management team at iWantGreatCare and has been personally responsible for implementing patient, staff and clinician feedback programmes across the UK and Europe.

She personally manages iWGC's relationship with the All-Wales Palliative Care Service and oversees the team that manages clients across all primary and secondary care settings.



NAHH Annual Conference 2015

The choice to die at home – a reality or an aspiration? Does hospice at home hold the key?

Thursday 1st – Friday 2nd October 2015

The Met Hotel, Leeds