

# Mountbatten Conference

## ‘Care for a Revolution?’

### Provisional Programme 2019

Day 1: Thursday 31 October 2019

Time	Session	Speaker
08:30	Registration opens and refreshments available	
09:00	Welcome and setting the scene	Nigel Hartley, CEO Mountbatten Isle of Wight and Countess Mountbatten Hospice, Southampton
09:45	Guest Speaker	Adam Kay, best-selling author “ <i>This is Going to Hurt</i> ”, comedian and former junior doctor
10:15	Refreshments, Adam Kay book-signing and an opportunity to view exhibitors	
11:00	The Inaugural Frances Sheldon Keynote address	Dame Barbara Monroe
	<p>Frances Sheldon was a pioneer in the field of psychosocial palliative care. Her vision and leadership helped to define and develop the role of the social worker in hospice and specialist palliative care, providing psychological and practical support to the dying and bereaved. Her appointment in 1977 as the first (part-time) social worker at the newly established Countess Mountbatten House (now Hospice) in Southampton, then only the second NHS palliative-care hospice in Britain, proved to be a turning point. From 1986 to 1991 she was a teacher and key member of the Countess Mountbatten Hospice Education Team, which conducts courses in palliative care for hospice staff, medical students and a wide range of professionals, including GPs, nursing-home staff and carers. Until shortly before her death Sheldon remained involved, as Senior Visiting Fellow, in the work of the education team at the hospice, which won a NHS Beacon award in 2000.</p> <p>The keynote address will explore the development of key areas of psychosocial care.</p>	
11:45	Keynote Address	Tracey Bleakley, CEO HospiceUK
	Content TBC	
12:30	Round Table Discussion	Nigel Hartley, CEO Mountbatten Group, Dame Barbara Monroe and Tracey Bleakley, CEO Hospice UK
	A chance to explore some of the topics raised during the morning session, with a question and answer session with our panel	

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Day 1: Thursday 31 October 2019 - continued

Time	Session	Speaker	
13:15	Lunch and an opportunity to network and view our exhibitors		
14:00	Workshops	A choice of the following topics;	
14:00	<p><b>Workshop 1 - Care coordination and planning services to cater for growing demand</b></p> <p>Duncan Fleming, Head of Quality Mountbatten Group and Bev Behmer, Head of Community Services at Mountbatten Isle of Wight</p>	<p><b>Workshop 2 - How successful are hospices in working in partnership with others?</b></p> <p>Becky McGregor, General Manager Countess Mountbatten Hospice, Southampton, Jane Hazeldine, Director of Psychosocial Care, Mountbatten Group</p>	<p><b>Workshop 3 - The language of death and dying</b></p> <p>Emma Topping, Head of Communications Mountbatten Isle of Wight and Matt White, Communications Manager Countess Mountbatten Hospice</p>
15:15	Afternoon Refreshments and an opportunity to view our exhibitors		
15:30	Workshops	A choice of the following topics;	
	<p><b>Workshop 1 - Care coordination and planning services to cater for growing demand</b></p> <p>Duncan Fleming, Head of Quality Mountbatten Group and Bev Behmer, Head of Community Services at Mountbatten Isle of Wight</p>	<p><b>Workshop 2 - How successful are hospices in working in partnership with others?</b></p> <p>Becky McGregor, General Manager Countess Mountbatten Hospice, Southampton, Jane Hazeldine, Director of Psychosocial Care, Mountbatten Group</p>	<p><b>Workshop 3 - The language of death and dying</b></p> <p>Emma Topping, Head of Communications Mountbatten Isle of Wight and Matt White, Communications Manager Countess Mountbatten Hospice</p>
16:45	Questions and Close		

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## ‘Care for a Revolution?’

### Provisional Programme 2019

Day 2: Friday 1 November 2019

Time	Session	Speaker
08:30	Registration opens and refreshments	
09:00	Welcome	Nigel Hartley, CEO Mountbatten Group
09:45	Keynote Speaker	Dr Barbara Gale, CEO St Nicholas Hospice Care, Suffolk  <i>‘Volunteers and the future’</i>
10:15	Refreshments and the opportunity to network and view our exhibitors	
10:45	Keynote Speaker	Nigel Hartley, CEO Mountbatten Group  <i>‘A Tale of Two hospices: Community engagement, Mountbatten Neighbours (compassionate communities) and a tale of two hospices at different stages of their engagement journeys’</i>
11:15	Round table Discussion	Nigel Hartley, CEO Mountbatten Group and Dr Barbara Gale  <i>‘A chance to explore some of the topics raised during the morning session, with a question and answer session with our panel’</i>
12:15	Lunch and an opportunity to network and view our exhibitors	
13:15	Keynote Speaker	Dr Sam Kyeremateng, Medical Director St Luke’s Hospice, Sheffield  <i>‘Project Echo and making it work’</i>



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### Provisional Programme 2019

Day 2: Friday 1 November 2019 - continued

Time	Session	Speaker	
14:00	Workshops	A choice of the following topics;	
	<b>Workshop 1 - Project Echo</b>  Duncan Fleming, Head of Quality Mountbatten Group and Dr Sam Kyeremateng	<b>Workshop 2 – Using the arts in community engagement</b>  TBC	<b>Workshop 3 – The future of volunteering</b>  Sally List, Clinical Lead for patient-facing volunteers and project lead for Mountbatten Neighbours
15:30	Refreshments and the opportunity to network and view our exhibitors		
15:45	Closing remarks	Nigel Hartley, CEO Mountbatten Group	
16:45	Questions and Close		